**USE CASE: SELECT PLAN FEATURES (UC1.00)**

1. **Description**

| Use Case Name | Select Plan Features |
| --- | --- |
| Use Case Number | 1.00 |
| Primary Actor | Registered Online User of XYZ Insurance Company |
| Use Case Story | The use case would enable user   * To select term plan * To add-in other optional coverages * To select the coverage amount |
| Trigger(s) | User clicks the select plan features options |
| Pre-Condition(s) | 1. User needs to register as online user 2. User needs to log-in the system |
| Post-Condition(s) | 1. User able to    * Select term plan    * Add-in optional coverage    * Select the coverage amount 2. User to be directed to the ‘Health Screening Questionnaires’ page |

1. **Type of Flow**
2. **Primary Flow (PF)** : User Selects Plan Features, No Error Path for User Age >=18 & <55 Years

| **Actor Action** | | **System Response** | |
| --- | --- | --- | --- |
| 1.0 | User clicks the select plan features | 2.0 | System validates user’s age and displays term plan options as follows   1. If the age >=18 & <55 years, system to display 2 options 2. 10-year 3. 20-year 4. If the age >=55 & <65 years,   go to AF1   1. If the age >=65 years,   go to EF1 |
| 3.0 | User selects 1 of the term plan options | 4.0 | System displays the coverage amount options based on user’s selected term (refer Appendix A) |
| 5.0 | User selects a coverage amount | 6.0 | System displays 3 additional optional coverage as follows  To display title as “Optional Coverage”   1. Dependent Child Coverage   System to display this option if   1. User is not an existing customer of XYZ Insurance Company,   OR   1. User is an existing customer, but currently is not covered by the said option 2. Disability Waiver of Contribution   System to display this option only if user age <60 years   1. Accidental Death and Dismemberment (AD&D) Coverage   System to always display this option |
| 7.0 | If user select optional coverage(s),  go to AF2,  else,  go to step no. 9 |  |  |
| 8.0\* | If user de-select optional coverage(s),  go to AF3 |  |  |
| 9.0 | User saves and submits the plan features selection | 10.0 | System validates all the required field selections,  if incomplete, go to AF4,  else,  go to next step |
|  |  | 11.0 | System displays the “Health Screening Questionnaires’ page |

1. **Alternate Flow (AF)**
2. Alternate Flow 1 (AF1) : User Age >=55 & <65 Years

| **Actor Action** | | **System Response** | |
| --- | --- | --- | --- |
|  |  | 1.0 | System displays only one option   1. 10-year   and the respective coverage amount options (refer Appendix A) |
|  |  | 2.0 | Go to PF step no. 5 |

1. Alternate Flow 2 (AF2) : User Selects Optional Coverage(s)

| **Actor Action** | | **System Response** | |
| --- | --- | --- | --- |
| 1.0 | User selects optional coverage(s) | 2.0 | System calculates and displays revised coverage amount based on user’s selection (refer Appendix B) |

1. Alternate Flow 3 (AF3) : User De-Selects Optional Coverage(s)

| **Actor Action** | | **System Response** | |
| --- | --- | --- | --- |
| 1.0 | User de-selects optional coverage(s)  Note: User could deselect 1,2 or all options | 2.0 | System re-calculates and displays revised coverage amount based on user’s selection (refer Appendix A and B) |

1. Alternate Flow 4 (AF4) : Incomplete Required Field Selection

| **Actor Action** | | **System Response** | |
| --- | --- | --- | --- |
|  |  | 1.0 | System displays the following error message  “Please fill-in the required field” |
|  |  | 2.0 | System redirects to the incomplete required field(s) |

1. **Exception Flow (EF)**
2. Exception Flow 1 (EF1) : User Age >=65 Years

| **Actor Action** | | **System Response** | |
| --- | --- | --- | --- |
|  |  | 1.0 | System displays the following notification  “We are sorry that you are not eligible to apply for any coverage due exceeding the age criteria limit” |

**Appendices**

1. Appendix A – Term & Coverage Amount Table

| **Term** | **Amount of Coverage** |
| --- | --- |
| 10 – Year | * $250k * $500k * $750k * $1.0m * $1.25m * $1.5m * $1.75m * $2.0m |
| 20 – Year | * $250k * $500k * $750k * $1.0m |

1. Appendix B – Optional Coverage Details (Computation Guidelines)